

Maximum Industries

Quality Terms and Conditions

1. We reserve the right to review the processes and records associated with this order at all suppliers' facilities with appropriate notification. This right extends to our customers, applicable regulatory agencies, and any sub-tier suppliers used in the fulfillment of this order.
2. Conformance records showing that the items listed above meet specifications are required for each different line item.
3. Supplier must maintain conformance and traceability records regarding this product or service provided in regards to this order if required by the PO.
4. All special processes required by this PO must be performed by qualified personnel.
5. Any difference between what is listed above and what is provided by the supplier must be clearly identified, communicated and approved prior to shipping.
6. Suppliers are not, under any circumstances, granted MRB authority to alter the product characteristics.
7. Detection of a non-conforming product regarding any order (currently in work or previously shipped) must be promptly communicated to our quality department for risk assessment.
8. If any of this order is outsourced to your supplier, all applicable requirements and specifications must be communicated (including all applicable key characteristics) to each sub-tier supplier used.
9. If providing calibration services, all certificates must identify standards used and must be traceable to NIST.
10. We reserve the right to use questionable or suspect products "as-is" without supplier approval or notification.
11. Suppliers must notify Maximum Industries of changes in product and/or process definition.
12. Suppliers performing "Special Processes" – processes where the resulting output can not be verified by subsequent monitoring or measurement – must arrange for the following, where applicable:
 - a) Defined criteria for review, qualification, and approval of special processes prior to use,
 - b) Approval of equipment and qualification of personnel,
 - c) Use and control of significant parameters in accordance with documented process specifications.
 - d) Records of processes and results, and
 - e) Revalidation as necessary